

## **OMNI THEATER USHER**

### **Part-Time Employment**

#### **Job Summary:**

The Omni Theater Usher is the front-line host for the Theater. The Usher ensures that our visitors are treated as welcome guests, given whatever assistance they need, and provided a clean, inviting environment. The Usher is responsible for the overall guest experience in the Theater including safety, greeting, direction, escort, ticket taking, and clean-up. Reports to: Theater Projection Manager & Theater Projection Supervisor and is part of the Programs team.

#### **BASIC FUNCTIONS AND RESPONSIBILITIES including but not limited to:**

- Verify and tear tickets for the Omni Theater
- Assist guests into the Theater
- Assist guests find seats in the Theater, esp. for full/sold-out shows and/or for late arriving guests
- The Usher will also be aware of guests on the stairs and alert the Console Operator to turn on/off the step-lights in order to provide improved safety for guests.
- Responsible for assisting guests with finding the restroom and/or "Quiet Room".
- The Usher will carry a two-way radio and flashlight at all times
- Must assist guests in need up the elevator and into the theater and/or Pre-Seating lounge.
- Responsible for queuing guests and/or school groups as needed.
- Responsible for cleaning the theater between all shows and continuously monitoring the cleanliness of the theater, inside and out
- Make sure all areas of the Omni Theater meet show quality standards
- Responsible for seating school groups as needed.
- Morning usher will attend the morning Guest Services huddle to learn about daily and special events and groups for the day. Will communicate this information to the rest of the Omni team.
- Greeting, organizing, queuing, and seating of school groups for the Omni Theater in a timely manner.
- Verify daily show schedule with master schedule, projectionist, and box office
- Responsible for accurately counting all torn tickets for each show and totaling daily attendance data.
- Ability to interact with public and resolve basic guest questions and needs
- Awareness and understanding of emergency procedures and performing duties as required in such situations.

- Must be in frequent contact with Console Operator and/or Projectionist and Box Office, and in case of system disruption.

**Qualifications:**

- Prefer to be 18 years of age or older.
- Qualified candidate will be a mature, responsible, dependable individual who enjoys working in a fast paced environment.
- Must have a positive attitude.
- Possesses excellent communication skills. Must be comfortable addressing the public to make necessary announcements.
- Ability to handle multiple tasks simultaneously.
- Ability to ascend/descend four or more flights of stairs in less than 1 minute.
- Ability to stand for extended periods of time.
- Ability to lift a minimum of 25 pounds; as well as frequent bending, reaching, pushing, pulling, squatting, and lifting.
- Acts as team player by contributing to effective team management of all problems, issues, and opportunities.
- Performing other projects/duties/tasks as required or assigned by the Projection Manager or Supervisor.
- Ushers are expected to be at their assigned position, ready to work at the start of their shift.

[APPLY HERE FOR THIS POSITION](#)

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