

# **Job Description - Concessions Stand Attendant**

## **Concession Stand Attendant**

### **Summary: Part Time**

The Concessions Attendant is responsible for maintaining operations and assisting customers at the Omni IMAX Theater Concessions stand. This position assists in setting the example and ensuring the highest level of guest experience in concessions and reports to the Concessions Manager.

### **Basic Function and Responsibilities:**

- Ability to provide excellent guest service while working in a very fast-paced environment
- Serve food, beverages, or desserts to customers in a very fast-paced environment
- Proper cash handling including, greet and service guests at the registers, taking orders, and accepting payments, handling cash, debit and credit cards
- Replenish foods at serving stations
- Prepare food such as popcorn, hot dogs, ice cream dishes, and fountain sodas, using standard formulas or following directions.
- Prepare bills for food, using cash registers, calculators, or adding machines; and accept payment and make change.
- Scrub and polish counters, steam tables, and other equipment, and clean dishes and fountain equipment
- Inventory control: Assess inventory and assist in preparing product orders as necessary
- Stock and restock items as necessary
- Insure all sanitation procedures are followed relating to all local licensing regulations

### **Basic Requirements/Qualifications:**

- Must be 18 years of age or older
- Prior concessions and bar experience preferred including POS systems and purchasing
- Must utilize excellent guest service skills to enhance the museum experience and meet the needs of museum guests with a positive attitude
- Must be able to multi-task and be self-motivated
- Must be able to communicate clearly and congenially with patrons about museum services, products, and programs
- Possesses excellent cash handling skills and knowledge of daily sales reporting
- Adherence to a uniform policy and grooming standards -must present a neat, professional appearance
- Qualified candidate will be a mature, responsible, dependable individual who enjoys working in a fast-paced environment
- Must satisfactorily fulfill all departmental training requirements
- Must obtain food handler's license, TABC license a plus
- Must be able to lift up to 50 lbs.
- Standing, stooping, and bending for long periods of time
- Must be willing to work a flexible schedule that includes nights, weekends, holidays and special events

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